

Monthly update

A service of the Cuyahoga Metropolitan Housing Authority for landlords and program participants in Cuyahoga County.
December 2009

HCVP Landlord Training

The Cuyahoga Metropolitan Housing Authority (CMHA) Housing Choice Voucher Program (HCVP) is proud to offer landlords the opportunity to attend a comprehensive demonstration of its new online tool: **The HCVP Landlord Portal**.

In an attempt to keep its service offerings up-to-date and user friendly CMHA has launched a new tool that allows landlords to access unit information 24-hours a day.

By registering online, participating landlords will gain the ability to:

- Learn about newly scheduled inspections
- Access failed inspection items
- View Housing Assistance Payment information
- Receive e-mail notifications from the HCVP
- And much more...



The
Housing
Choice
Voucher
Program

All landlords are invited to attend this demonstration at the Euclid Public Library located at 631 East 222nd Street, Euclid, Ohio 44123 on January 22, 2010 from 12:00 p.m. to 2:00 p.m. Attendees will also have the opportunity to register for the portal while at the training event.

Those who attend the demonstration will have a chance to learn from CMHA experts on how to best use the portal to meet their needs. Landlords are also urged to log on to www.cmha.net/lportal to register and explore the many features the Landlord Portal has to offer.

This demonstration is a part of the ongoing HCVP Brown Bag Lunch Workshop series. Light refreshments will be offered. Space is limited, so please register by contacting Shawna Daugherty, Government Marketing Specialist, at 216.426.2808 or by e-mail at daughert@cmha.net.

Administrative Plan Changes

The 2010 HCVP Administrative Plan will be available online January 1, 2010. Changes will be detailed in the upcoming January newsletter.



Board Of Commissioners: Ronald V. Johnson, Chairman; Doris V. Jones, Vice-Chairperson; Robert E. Davis, William H. Smith, Natoya J. Walker
Chief Executive Officer: George A. Phillips; **HCVP Director:** Priscilla Pointer-Hicks
Housing Choice Voucher Program: 3400 Hamilton Avenue, Cleveland, Ohio 44114, (216) 431-1471, TTY (216) 426-2903 or (216) 426-2904, www.cmha.net

CMHA's Housing Choice Voucher Program provides reasonable accommodations to persons with disabilities so they may participate in our programs, services and activities. If you need an accommodation, including auxiliary aids and/or services, please contact Customer Service at (216) 431-1471 (voice) or 1-800-750-0750 (Ohio Relay Service).

