



Carolyn J. Gaiter, Director of Asset Management, is a 30 year veteran of Public Housing. In that capacity, Mrs. Gaiter currently oversees 12 Asset Management Properties that have over 10,000 units at more than 53 locations throughout Cuyahoga County. She directs the overall property portfolio of Public Housing for CMHA, and supervises the AMP Leaders and Property Managers that are tasked with handling the leasing, rent collection, maintenance, and financial performance of each individual property. In addition, she ensures that all HUD/CMHA requirements, policies, procedures and regulations with regards to housing are followed and enforced.

Mrs. Gaiter has held a number of progressive positions within the authority since joining CMHA in 1988, and is the portrait of what you can achieve with a good work ethic and a commitment to doing what needs to be done to achieve your goals. Since her appointment to Director, the Agency's occupancy numbers have reached a record high and the rent collections have increased tremendously. Mrs. Gaiter has attended Tri-C and Cleveland State University and has completed both the Ohio Certified Public Manager (OCPM) and Public Housing Manager (PHM) Certification Programs.