



Dorothy Noga McCarthy, Ombudsman, focuses on government/resident relations and community partnerships involving both the Housing Choice Voucher and Low Income Public Housing Programs. She oversees ongoing communications with all suburban municipalities in Cuyahoga County, as well as working directly with members of Cleveland City Council. She also manages landlord training, marketing communications and expansion of the Project-Based Voucher Program for the HCVP, as well as serving as liaison to the Progressive Action Council, the officially recognized county-wide representative organization for CMHA residents. Ms. McCarthy has worked in the field of Communications for over 30 years. She joined the Cuyahoga Metropolitan Housing Authority in July 1993 as a Communications Specialist. Prior to becoming the Ombudsman in 2006, she served as Director of Marketing and Communications for six years. She held a number of roles with increasing authority at local advertising agencies and corporations before joining CMHA. Ms. McCarthy is a graduate of Cleveland State University. She has served on various local boards and is currently the Authority's representative to the Cuyahoga County Office of Homeless Services Advisory.