



Ralph Jordan, Director of Property Maintenance, has 20 years of experience in the Property Management field. He began his career at the Chicago Housing Authority in 1989 as a Housing Assistant and worked his way up to Regional Manager. In 2000, Mr. Jordan left the Chicago Housing Authority to become the Vice President of Real Estate Management for the Woodlawn Community Development Corporation in Chicago, where he assisted in the management of the organization's 9,000 units of housing. In 2004, Mr. Jordan came to CMHA as the Director of Property Maintenance. Property Maintenance currently consists of eight departments and 90 employees. The Property Maintenance Department is responsible for all extraordinary maintenance for the agency. Mr. Jordan has a Bachelor's degree in Business Administration and Organizational Management from Tiffin University. Mr. Jordan has also received certifications from the National Center for Housing Management (NCHM) for Certified Manager of Occupancy, Certified Manager of Maintenance, Certified Manager of Finance, Certified Manager of Housing and Registered Housing Manager.