

MAINTENANCE TRAINING GRADUATION

Training staff gains the knowledge they need to succeed in the workplace

CMHA is investing in its employees. Starting with the Service Person IIs, CMHA and Cuyahoga Community College (Tri-C) has partnered to provide training that focuses on Facilities Maintenance principles and practices as they apply to large institutional facilities. On Tuesday, September 22, 2009, the second graduation ceremony was held to celebrate the accomplishments of the 47 individuals who completed and passed the course requirements. Every single participant was successful in passing the class.

“The training was a great success,” said Theresa Lanton, maintenance staff employee for CMHA. “I enjoyed the hands-on application and getting out into the actual units to work on the plumbing, electric and carpentry issues. This is a very good thing that is being done for CMHA employees.”

Classes were held from June 30 to September 17, where employees attended electrical, plumbing, and carpentry sessions one day a week for 12 weeks. The employees received a combination of classroom instruction at the Unified Technologies Center and hands-on applications at two CMHA estates. Along with the formal instructor, each training session included the assistance of a Service Person IV (thanks to Vince Curry, Ronnie Fitzgerald, and Russell Hamblin). Topics included: primary and secondary maintenance roles, preventative and corrective principles, as well as energy efficiency and concepts of sustainability, green space considerations and departmental issues.

Although everyone passed the training, the class instructor selected an individual from each class to receive a high achievement award. The honorees who received the special awards were the following: Anna Bond, Melvin Green, and Angelo Jones. Robin Young received special recognition for her efforts and commitment to the training program.

“This formal training is a huge asset to the Authority,” said George Phillips, CMHA Chief Executive Officer. “The maintenance staff has put in the time, energy and hard work for this program and we are proud to have them continue their learning to better serve our residents.”