METHODS OF RENT PAYMENTS
CMHA offers convenient ways to pay your monthly rent!

1. **DDARP**
   (Direct Deposit Automatic Rent Payment)
   Residents can sign-up for automatic monthly rent payments from their checking or saving account.

2. **E-pay**
   Pay rent online through US Bank system at www.cmha.net. Your account number and password is provided monthly on the rent statement.

3. **IVR**
   Pay by phone 1-855-683-4213; account number and password is provided on the monthly rent statement.

4. **Management Office**
   Management staff are available to accept rent payments by check or money order. Our offices do not accept cash.

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**Minimum Renters**
If paying the minimum rent becomes a hardship, please contact your Management Office to discuss your options.

**Rent Payment Agreement**
You will have the option of entering into a Rent Payment Agreement (RPA) which means you will be required to pay at least half of your monthly rental obligation. The remaining balance can be paid over time. Please make timely payments to avoid potential removal from the program.

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**Is an Interim Certification needed?**
If your income has changed, please report the change timely so your rent can be adjusted based on your current income.

**Annual Recertification**
It is important that you attend your annual recertification appointment so that your rent is calculated on your current source of income. Delays in your recertification can lead to accumulating balances and or eviction proceedings.

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CMHA provides reasonable accommodations to persons with disabilities. If you need an accommodation, including auxiliary aids and/or services, please contact CMHA’s Section 504/ADA Coordinator at 216-348-5000 (voice) or 1-800-750-0750 (Ohio Relay Service). Este documento está disponible a petición para interpretación o traducción al Español de gratis.