METHODS OF RENT PAYMENTS

CMHA offers convenient ways to pay your monthly rent!

1. DDARP
(Direct Deposit Automatic Rent Payment) Residents can sign-up for automatic monthly rent payments from their checking or saving account.

2. E-pay
Pay rent online through US Bank system at www.cmha.net. Your account number and password are provided monthly on the rent statement.

3. IVR
Pay by phone 1-855-683-4213; account number and password are provided on the monthly rent statement.

4. Management Office
Place your check or money order in the drop box at your Management Office during Office Hours. Cash is not accepted.

Other Payment Options
In addition, you may load a store purchased Visa or Mastercard and use that to pay via IVR or E-Pay. No bank account is required.

Rent Payment Agreement
You will have the option of entering into a Rent Payment Agreement (RPA) which means you will be required to pay at least half of your monthly rental obligation. The remaining balance can be paid over time. Please make timely payments to avoid potential removal from the program.

Is an Interim Certification needed?
If your income has changed, please report the change immediately to your Management Office so your rent can be adjusted based on your current income.

Minimum Renters
If paying the minimum rent becomes a hardship, please contact your Management Office to discuss your options.